

COMMUNITY BY DESIGN:

NEIGHBORHOOD SAFETY TOOLKIT



Wyandotte County
Sexual Assault Prevention
Coalition



MOCOSA

Metropolitan Organization to Counter Sexual Assault

ABOUT WYCO-SAP

The Wyandotte County Sexual Assault Prevention Coalition, or WyCo-SAP, is a community-based coalition of MOCSA made up of community organizations, Unified Government of Wyandotte County departments, and activists. The coalition partnered with the UG Public Health Department to create a 5-year Violence Prevention Plan, which is part of the Community Health Improvement Plan, along with:

- Access to Healthcare
- Safe and Affordable Housing
- Economic and Educational Opportunity

The Violence Prevention Plan focuses on:

- Improving neighborhood connectedness
- Improving environmental factors that make neighborhoods less safe
- Addressing harmful norms about violence

For more information about WyCo-SAP and the Violence Prevention Plan, call (816) 931-4527 or email CommunityPrevention@mocsa.org

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ABOUT CPTED

Crime Prevention Through Environmental Design or CPTED is a tool to empower neighbors to improve their communities by making changes to shared spaces (added street lights, sidewalks, neighborhood clean-ups, etc.). These changes impact how people behave in those spaces, reduce crime and violence, and bring neighbors together. Neighborhoods whose residents are accountable to and care about each other are the neighborhoods that thrive.

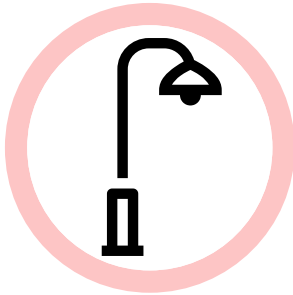
DOES CPTED REDUCE CRIME AND VIOLENCE?

Though behavior change and neighborhood connection can be difficult to measure, research shows CPTED-related projects can have positive impacts like reduced crime and violence rates and an increased perception of safety. These strategies have helped neighbors internationally and here in the US to create communities where people from different backgrounds feel welcome and safe.

WHO IS THIS TOOLKIT FOR?

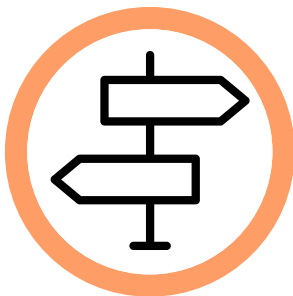
This toolkit is for any group or individual wanting to improve the places they live, work, and play. Along with a thorough explanation of CPTED, it provides hands-on ways residents can work together to help address problems in their neighborhoods in ways that make them safer and more connected.

WHAT ARE CPTED PRINCIPLES?



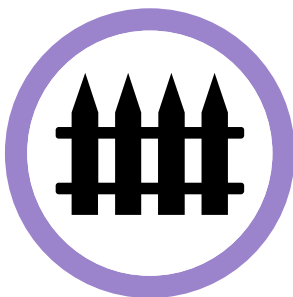
CAN I SEE OTHERS? CAN OTHERS SEE ME?

People feel safe in areas where it is easy to see or be seen by others, like a block where neighbors use their front yards and porches. Issues like over-grown shrubs, bad lighting, or high walls or privacy fences make it difficult to see and discourage residents from enjoying their neighborhood, which can create opportunities for unsafe or violent behavior.



DO I KNOW WHERE TO GO?

People feel more secure when they know how to get around their neighborhood and find where to go. Things like clearly marked entrances and exits or signs that guide visitors to their destinations make it easier to enjoy public spaces and help everyone understand what those spaces are used for.



WHAT IS THIS SPACE FOR?

When a space is being used for what it is meant for, it feels safer. An example is when public parks and playgrounds feel safe and welcoming for kids and families, and the boundaries between public property and private properties are clearly marked.

WHAT ARE CPTED PRINCIPLES?



IS THIS SPACE MAINTAINED?

People are less likely to engage in unsafe behavior in places where it is clear that someone cares about the space. Things like mowed lawns, cleaning up graffiti as soon as it happens, and securing vacant buildings make it clear that residents care about their neighborhood and are paying attention to what happens there.



IS MY NEIGHBORHOOD CONNECTED?

CPTED ideas are more than physical changes; they include social programs that encourage connection among neighbors. A connected community values diversity, shares a sense of belonging, and works to develop positive relationships among people from different backgrounds.



IS THERE A SENSE OF COMMUNITY?

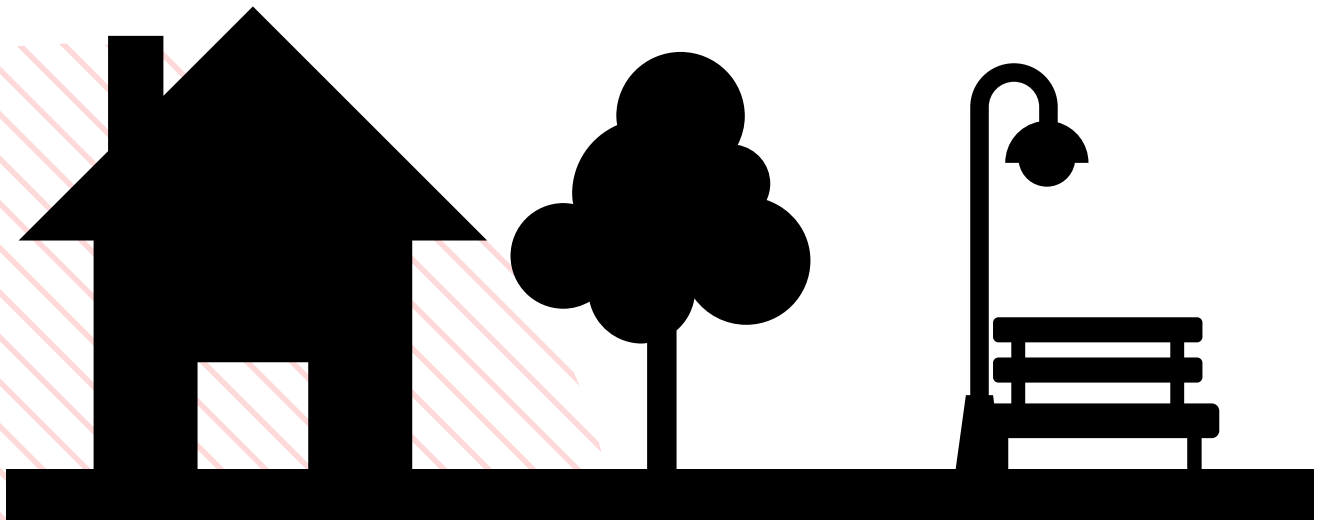
A strong sense of community can encourage positive outlooks and behaviors. This is created when residents set up and participate in festivals, cultural events, neighborhood cleanups, youth groups, etc.

CPTED ASSESSMENT TOOL:

Use this tool to do a safety assessment of your home, neighborhood, or other shared public spaces. Following the assessment are potential ideas for neighborhood projects and resources that can help create a safer, more connected community.

CAN I SEE OTHERS? CAN OTHERS SEE ME?

| | | | | |
|---|-----|----|--------|-----|
| Do the streetlights work? | Yes | No | Unsure | N/A |
| Are there enough street lights? | Yes | No | Unsure | N/A |
| My neighbors turn their porch lights on at night. | Yes | No | Unsure | N/A |
| Can you see clearly without anything blocking your view? | Yes | No | Unsure | N/A |
| Can you see the streets clearly from your window? | Yes | No | Unsure | N/A |
| If someone attempted to hide (behind bushes or fences, for example), would you be able to see them? | Yes | No | Unsure | N/A |



NOTES:

SOLUTIONS:

Streetlights:

- If there is a streetlight outage on your street, call 311 and provide a pole number, address, or cross streets with a summary of the problem. See page 23 for more information.
- To request a new streetlight call the UG Public Works Engineering Division at 913-573-5700.

Private Area Lights:

- Lights for backyards, alleys and parking lots can be requested from BPU at 913-573-9531.

Lawn Maintenance:

- Livable Neighborhoods has a list of groups that may be able to help with general lawn maintenance, see page 24 for contact information.
- See page 23 for information on how to contact 311 to submit a concern regarding a lawn maintenance issue.

DO I KNOW WHERE TO GO?

Are street signs clear and easy to read? Yes No Unsure N/A

Can I tell where to walk, bike, use a wheelchair, or drive? Yes No Unsure N/A

Do fences, plants, or signs mark where to go? Yes No Unsure N/A

Do signs mark entrances and exits? Yes No Unsure N/A



NOTES:

SOLUTIONS:

Signage:

- If a street or traffic sign is missing or damaged, see page 23 for information on how to contact 311.

Concerns about Street Safety:

- BikeWalkKC has a Traffic Calming Lending Library with materials, like bollards, cones, and curb stops, available to use for demonstrations, pop-ups, better blocks, etc. See their website for more information, BikeWalkKC.org.

Sidewalks:

- The Neighborhood Business & Revitalization Organization (NBR) for your area may have performed a walking audit. See page 24 for contact information
- The UG's Public Works Department has established a cost-sharing program for sidewalk and/or curb removal or replacement. Download the application on the Public Works website, wycokck.org/PW.

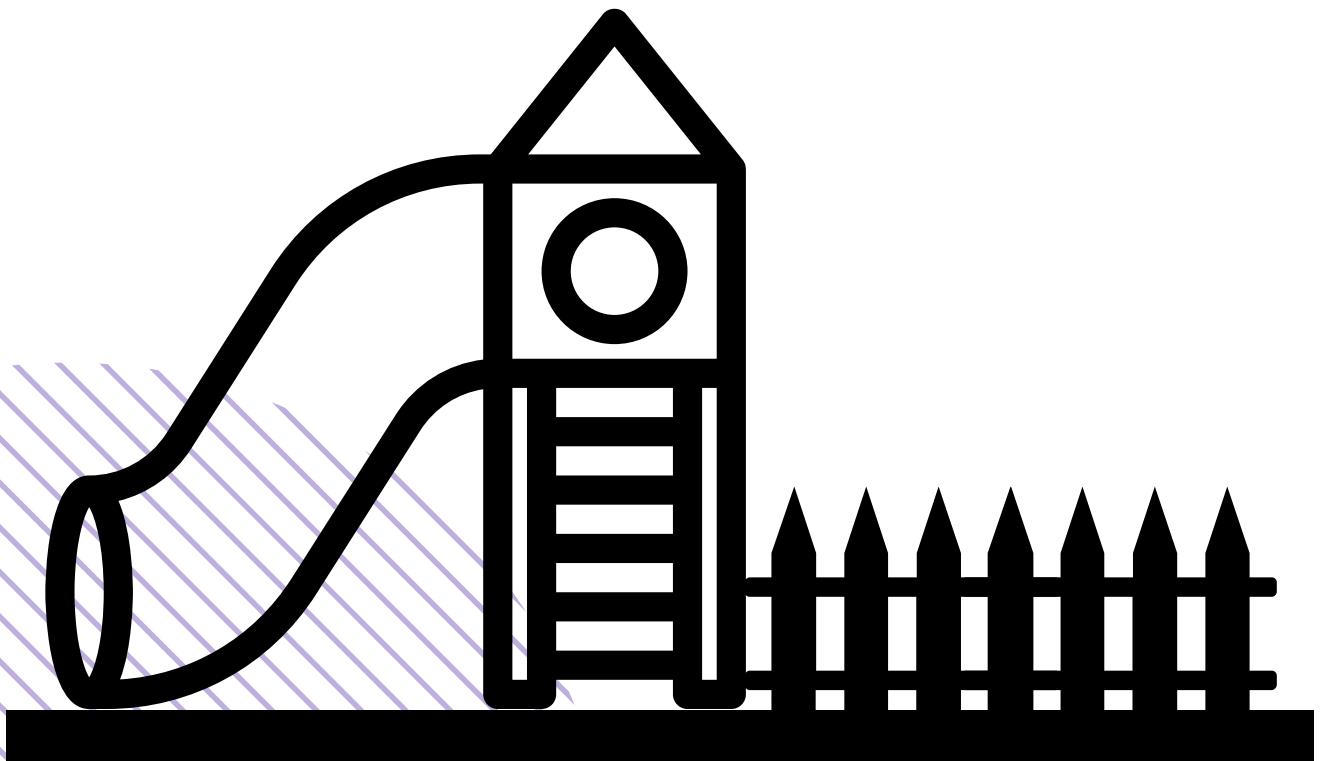
WHAT IS THIS SPACE FOR?

Is it clear what spaces are public and what spaces are private property? Yes No Unsure N/A

Can you tell who the space belongs to? Yes No Unsure N/A

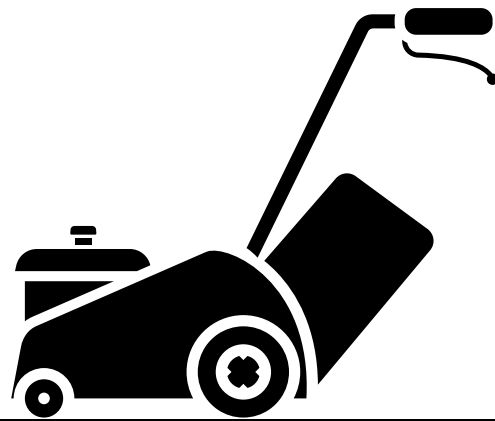
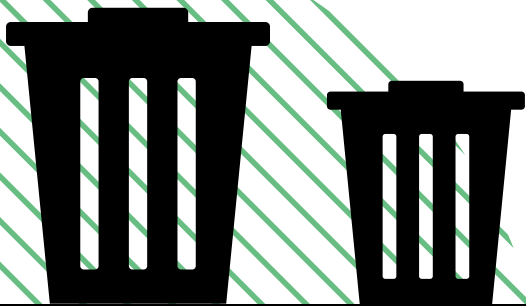
Do you know what this space is used for? Yes No Unsure N/A

Is this space used for what it was created for? Yes No Unsure N/A



IS THIS SPACE MAINTAINED?

| | | | | |
|--|-----|----|--------|-----|
| Does someone care about this space? | Yes | No | Unsure | N/A |
| Are litter and trash picked up? | Yes | No | Unsure | N/A |
| Is the lawn mowed? | Yes | No | Unsure | N/A |
| Are bushes trimmed? | Yes | No | Unsure | N/A |
| Do you know who maintains this space (city, neighbor, business)? | Yes | No | Unsure | N/A |
| Does the neighborhood organize clean-ups? | Yes | No | Unsure | N/A |
| Do all vehicles on this street have an owner? | Yes | No | Unsure | N/A |
| Are streets and sidewalks safe to walk, bike, or use a wheelchair? | Yes | No | Unsure | N/A |
| Are the buildings clear of graffiti? | Yes | No | Unsure | N/A |
| Do the windows and lights work? | Yes | No | Unsure | N/A |



NOTES:

SOLUTIONS:

Neighborhood Clean Ups:

- Contact your NBR or neighborhood group to learn about or organize a clean up in your area. See page 24 for contact information.
- If dumping is a concern in your area, see page 23 for more information on how to contact 311.

Lawn Maintenance:

- If you notice a neighbor's property needs to be mowed or leaves need bagged, ask if they need additional assistance and gather other neighbors to help!
- Livable Neighborhoods has a list of groups that may be able to help with general lawn maintenance. See page 24 for more information.
- See page 23 for more information on how to contact 311 to submit a concern regarding a lawn maintenance issue.

Sidewalks:

- Your NBR may have performed walking audits in your area. See page 24 for contact information
- The UG's Public Works Department has established a cost-sharing program for sidewalk and/or curb removal or replacement. Download the application on the Public Works website, wycokck.org/PW.

Graffiti:

- Find the Graffiti Abatement form on the Operation Brightside webpage, wycokck.org/Operation-Brightside.

IS MY NEIGHBORHOOD CONNECTED?

| | | | | |
|---|-----|----|--------|-----|
| I know my neighbors. | Yes | No | Unsure | N/A |
| Neighbors help each other. | Yes | No | Unsure | N/A |
| Neighbors speak to each other often. | Yes | No | Unsure | N/A |
| Residents work together to solve problems and improve their block or apartment complex. | Yes | No | Unsure | N/A |
| Is there a neighborhood association? | Yes | No | Unsure | N/A |
| Is there a way that your neighborhood communicates (phone group, Facebook group, Nextdoor, etc.)? | Yes | No | Unsure | N/A |
| The community knows who to contact to solve local problems. | Yes | No | Unsure | N/A |
| My neighborhood is close-knit; people know and trust each other. | Yes | No | Unsure | N/A |
| Does everyone in our community feel welcomed here? | Yes | No | Unsure | N/A |



NOTES:

SOLUTIONS:

For more information on how to contact neighborhood groups and NBRs, see page 24.

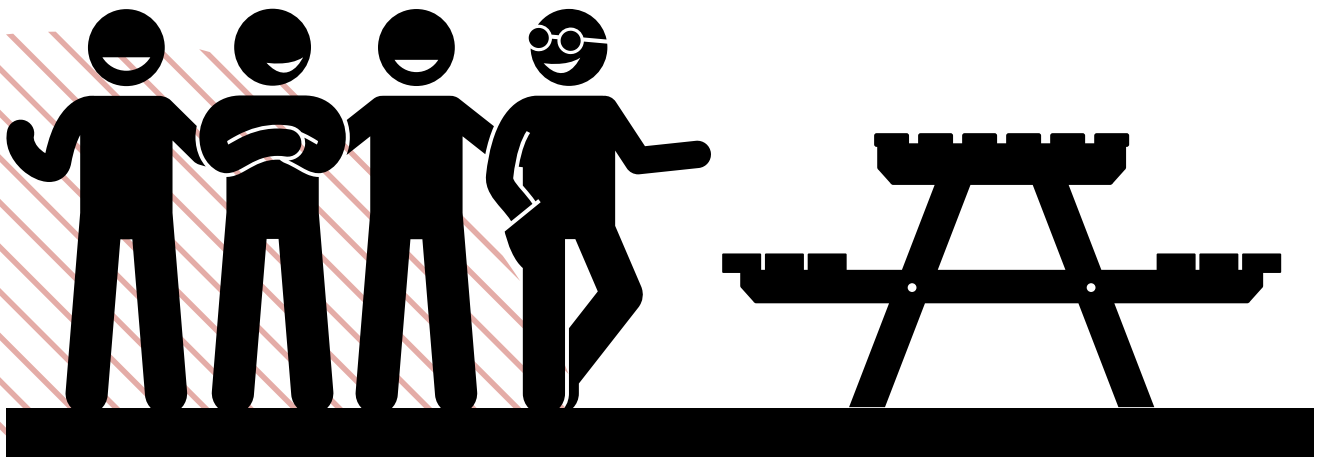
Join/follow your neighborhood group's NextDoor or Facebook page. Residents and neighborhood leaders post events, concerns, and other relevant information regularly. Start by posting about this toolkit!

Meet your neighbors! If a neighbor is expecting a baby, organize a meal delivery. If new neighbors are moving in across the street, tell them about your favorite local restaurants. Plan or participate in holiday events for neighborhood kids. These activities create a sense of belonging in your neighborhood.

Know who your local elected officials are and how you can contact them. See page 28 to meet your commissioners.

IS THERE A SENSE OF COMMUNITY?

| | | | | |
|---|-----|----|--------|-----|
| There are murals or art in this neighborhood. | Yes | No | Unsure | N/A |
| Is there a neighborhood landmark or sign that people are proud of? | Yes | No | Unsure | N/A |
| You can tell that the schools, businesses, and neighbors take pride in their buildings. | Yes | No | Unsure | N/A |
| There is a community center or park nearby where kids can go. | Yes | No | Unsure | N/A |
| Are there spaces shared by neighbors (sport fields, picnic tables)? | Yes | No | Unsure | N/A |
| Neighbors feel safe going outside. | Yes | No | Unsure | N/A |
| The neighborhood gets together for events. | Yes | No | Unsure | N/A |



NOTES:

SOLUTIONS:

For more information on neighborhood groups and NBRs, see page 24 for contact information

Once you're connected with your neighborhood group or NBR, attend or host events at local parks, community centers, or block parties.

Participate in cleanups or help an elderly neighbor with yard work. Not only does this beautify your neighborhood, but you get to know each other and start to watch out for each other!

A great and easy way to increase community connection and perception of safety is to participate in positive behaviors like going on walks, using the parks near your home, and sitting on your porch!

RESOURCES:

Here, you'll find more information on resources and solutions to common issues that impact safety and resident connection.

NEIGHBORHOOD RESOURCE CENTER

The Neighborhood Resource Center is a focal point for residents to address and confront problems and issues facing their neighborhoods as well as to provide easy access to all UG neighborhood services and initiatives.

The main objectives are to:

- Create a place where staff can work together on the neighborhoods issues.
- Provide neighborhood leaders and representatives with information and assistance to work with the Unified Government staff.
- Develop an innovative and unified leadership for the UG's neighborhood services and initiatives.



ADDRESS

4953 State Ave.
Kansas City, KS 66102



CALL OR EMAIL

(913)573-8600
NRC@wycokck.org



Scan this QR code to visit the Neighborhood Resource Center's website. Register for NRC E-Link, pay fees online, find helpful information and forms, and links to other UG departments, NRC hours of operation and additional contact information.

OR VISIT:

NEIGHBORHOOD RESOURCE CENTER - UNIFIED GOVERNMENT OF WYANDOTTE COUNTY AND KANSAS CITY (WYOKCK.ORG)

PROPERTY MAINTENANCE COMPLIANCE

Located at the NRC, the Property Maintenance division provides effective enforcement of city ordinances to enhance the level of public safety and city aesthetics.

Scan the QR code to learn about the enforcement process, code violation stickers, etc.



OR VISIT:

PROPERTY MAINTENANCE COMPLIANCE - UNIFIED GOVERNMENT OF WYANDOTTE COUNTY AND KANSAS CITY
(WYCOKCK.ORG)

311 INFORMATIONAL NUMBER



CALL

Call 311 or (913) 573-5311 if you're outside of the county.



EMAIL

Email info@wycokck.org to submit a concern, ask a question, or request resources.



MYWYCO

Download the myWyco app or visit mywyco.wycokck.org.

Property Maintenance responds to reports made to the 311 Contact Center, a single point of contact via the telephone, web, mobile app, or email.

Before submitting a concern:

- Do you have enough information gathered to answer any questions (pole number of street light outage, cross streets of pothole, address of vandalized property)?
- Can the issue be solved by a neighborhood group, NBR, or community group (Could a neighbor help landscape? Could the neighborhood group host a clean-up?)?

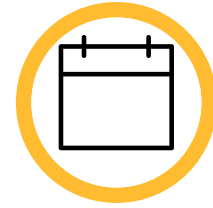
Be sure to note the case number if you'd like to track progress. Their goal is to respond to a report within 5 days. If it's determined there is a violation, an amount of time is given to resolve the issue.

LIVABLE NEIGHBORHOODS

Livable Neighborhoods Task Force formed to develop strategies for building better neighborhoods. The Task Force helps to identify and solve problems through strong partnerships between neighborhood leaders, local government representatives, and area resources.

Services provided to registered Neighborhood Groups:

- Monthly informational meetings
- Neighborhood groups support services
- Monthly newsletters
- Resource referral for community, police and government staff
- Trainings
- Liaison between Unified Government and neighborhoods



MONTHLY MEETINGS

8:30am- 11:00am every 4th Thursday of the month



CALL OR EMAIL

(913)573-8737
LivableNeighborhoods@wycokck.org

NEIGHBORHOOD BUSINESS AND REVITALIZATION ORGANIZATIONS

There are currently eight NBR organizations in Kansas City, KS. The NBR's have entered into a contract with the UG to provide a scope of services to residents, businesses and neighborhood groups. They are nonprofit organizations formed with a Board of Directors. Each NBR works within a specific set of geographic boundaries. If you're unsure which NBR you live in, contact Livable Neighborhoods!



Scan this QR code for the contact information for your NBR.

OR VISIT:

[HTTPS://WWW.WYCKCK.ORG/DEPARTMENTS/ NEIGHBORHOOD-RESOURCE-CENTER/DIVISIONS/LIVABLE-NEIGHBORHOODS/NEIGHBORHOOD-BUSINESS-REVITALIZATION-ORGANIZATIONS](https://www.wycokck.org/departments/neighborhood-resource-center/divisions/livable-neighborhoods/neighborhood-business-revitalization-organizations)

UNITED WAY 211

The United Way of Greater Kansas City (UWGKC) maintains a comprehensive database of thousands of local and national community resources. This database contains organizations from 7 counties in Kansas, all of Missouri, and 11 counties in Illinois. UWGKC completes an annual, if not more frequent, update with each organization to ensure the most up-to-date information. Contacting **2-1-1** is free and confidential. Language interpretation is available.

Scan the QR code to find the online resource directory.

Or visit: uwgkc.myresourcedirectory.com



CALL OR EMAIL

Call 211, (816) 474-5112, or toll free
(866) 320-5764
211kc@uwgkc.org



NEIGHBORHOOD NAVIGATOR

The Neighborhood Navigator is an interactive tool that connects you to community resources and programs in your neighborhood. With more than 40,000 social services listed by zip code, you can find local services related to nearly any need. This tool provides information in 100+ languages, and the resource lists can be emailed or printed. The maps in this tool integrate with Google Maps to provide step by step directions to the services you need.

Scan the QR code to find the online resource directory.

Or visit: navigator.aafp.org/



988 SUICIDE & CRISIS LIFELINE

If you or someone you know is struggling or in crisis, help is available. Call or text 988 or chat [988lifeline.com](https://www.988lifeline.com)

The 988 Suicide & Crisis Lifeline is a national network of local crisis centers that provides free and confidential emotional support to people in suicidal crisis or emotional distress 24 hours a day, 7 days a week in the United States. 988 has been designated the new three-digit dialing code for the National Suicide Prevention Lifeline. The previous number 1-800-273-TALK (8255) will continue to function indefinitely.

For more information please visit: [988lifeline.org](https://www.988lifeline.org)



CALL OR TEXT

988 is toll-free and available
24 hours a day, 7 days a week.

YOUTH RESOURCES

ThrYve supports a community-level approach to prevent youth violence by providing a safe and supportive environment for our youth and families to flourish. We work closely with youth and community members to provide a collaborative network of youth opportunities, including programs, training and outreach efforts that help to reduce youth violence and promote more equitable conditions, particularly for the youth of racial and ethnic identities.



Scan the QR code

Or visit: wethryve.ctb.ku.edu/ to learn more.



The Police Athletic League (PAL) aims to help KCK kids build the self-confidence, leadership and problem-solving skills needed to thrive in today's world. To learn more about PAL KCK's programming,

Scan the QR code

Or visit: palkck.com/ to learn more.

The Family Conservancy creates equitable opportunities for all children to thrive and experience wellbeing throughout their lives, because the first five years of life represent the most important period of human development.



Scan the QR code

Or visit: thefamilyconservancy.org/ to learn more.

BOARD OF COMMISSIONERS

The Unified Government Board of Commissioners is a group of elected officials responsible for managing aspects of county government not assigned to other officials, including setting the county budget. They receive advice and information from appointed boards and hear from county residents to make decisions regarding local ordinances. In Wyandotte County, there are eight district commissioners and two commissioners at-large.



Scan this QR code to find a map of the commission districts, find out who your commissioners are, and committees and meeting schedules.

Or visit:

wycokck.org/Government/Elected-Officials/Board-of-Commissioners

Scan this QR code to access free guides created by the **Rosedale Development Association** that explain advocacy and community-led change and outlines ways residents of Wyandotte County can make their voices heard.

Or visit: rosedale.org/c2c



THE POLICE REPORT DESK

Report desks are located at Kansas City, Kansas Police Department Headquarters at 700 Minnesota Ave. and the South Patrol Division at 2200 Metropolitan Ave. Both locations are open Monday-Friday from 8a to 5p.

The 24/7 report desk is located at the East Patrol Division at 849 N 47th St. Suite A. The phone number for all report desks is 913-573-8680.

There are no restrictions on the type of walk-in police reports, but only certain police reports can be taken via the phone. Motor vehicle accident reports require both parties involved to be present at the same time. Injury accidents are not taken at the Report Desk.

For more information visit: www.kckpd.org



WHAT'S NEXT?

For more information, trainings, or additional solutions or resources to improve your community, please contact CommunityPrevention@mocsa.org.

Follow our us our WyCo-SAP Facebook page for updates, community events, and resources.

Or visit: facebook.com/WyCo-SAP/



MOCOSA

Metropolitan Organization to Counter Sexual Assault

TRAINED MOCOSA STAFF AND VOLUNTEERS ANSWER A BI-STATE 24-HOUR ANONYMOUS HOTLINE AT ANY TIME OF THE DAY OR NIGHT. THE LINE IS OPEN TO ANYONE WHO HAS QUESTIONS OR ISSUES RELATED TO SEXUAL VIOLENCE. TRAINED ADVOCATES ARE AVAILABLE TO PROVIDE EMOTIONAL SUPPORT, CRISIS INTERVENTION, INFORMATION, REFERRALS, AND PROBLEM SOLVING TO VICTIMS OF SEXUAL VIOLENCE AS WELL AS THEIR FRIENDS AND FAMILY MEMBERS.

24-HOUR CRISIS LINE IN KANSAS: (913) 642-0233

24-HOUR CRISIS LINE IN MISSOURI: (816) 531-0233

RELAY SERVICES: 7 - 1 - 1

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